



Provider Quality Requirements

Provider Understanding of MPCS QMS

- All providers shall understand MPCS's QMS requirements to AS9100 (current revision) concerning control of externally provided processes, products and services.
- Services requiring either Certificate of Conformance (CoC) or report results shall be reviewed for accuracy and completeness to the requirements of the international standard. Any discrepancies to these documents shall be dealt with and corrected as required prior to completion.

Purchase Order Requirements

Provider Shall:

1. Flow down to external providers applicable requirements including MPCS customer requirements.
2. Maintain control of quality records for a minimum of 10 years.
3. Provide/maintain measuring and test equipment required to assure conformance to MPCS PO requirements along with a corrective action process to eliminate causes of nonconformities in order to prevent recurrence.
4. Provide verification of product including objective evidence of product quality C of C.
5. C of Cs shall include:
 - a. Date
 - b. Company Name/Address
 - c. Material type, class, grade
 - d. Material size, thickness
 - e. Quantity
 - f. Part Number/Lot Number
 - g. Purchase Order (MPCS) reference
 - h. Signature of Company representative
6. Provider shall notify MPCS in writing of any process/product changes that could impact form, fit or function and obtain MPCS's approval, and to also notify MPCS in writing of any significant organizational or facility changes.



Provider Quality Requirements

7. Provider shall not ship any product that does not meet all drawing and PO requirements without prior written MPCS approval.
8. MPCS, regulatory authorities, and customers shall have right of entry to all provider facilities at any level of the supply chain. This shall ensure awareness of manufacturing resource competency, their contribution to product or service conformity, product safety, and importance of ethical behavior.
9. Perishable material shall be clearly identified with the date of manufacture and date of expiration and have at least 50% of shelf life remaining at time of delivery.
10. Hazardous materials shall be clearly identified as such and the supplier shall provide safety data sheets with first delivery.
11. Provider shall have a program in place to preclude, detect and remove any counterfeit product parts or materials.
12. Product and materials shall be packaged using the best commercial practices to prevent damage, deterioration and degradation.
13. Provider shall flow down the requirements of this specification along with any other requirements specified on the MPCS PO as required to assure compliance with this process.
14. Provider shall have a process in place to assure FOD free products (foreign object debris) are delivered to MPCS.
15. In the event that nonconforming product has been inadvertently shipped, provider shall notify MPCS ASAP and obtain organization approval for nonconforming product disposition.
16. Provider performance shall be monitored for: on time delivery, quality, and responsiveness. Any nonconformity found at MPCS shall with a nonconforming output report to the provider. If a provider receives more than three in three months a corrective action shall be issued along with their approval status changed to Conditional. If the provider has improved their overall quality in the following three months their Conditional status is changed back to Approved.